

George Latimer County Executive

WHEREAS, a vacancy exists in the membership of the Westchester County LGBTQ Advisory Board, due to the newly created Board:

NOW, THEREFORE, I, George Latimer, County Executive of Westchester County, in accordance with the terms and provisions of the Westchester County Charter, appoint Nicholas Calabro, 24 Manchester Road, Apt. 4R, Eastchester, New York as a member of the Westchester County LGBTQ Advisory Board, for the term November 13, 2020 to December 31, 2024.

Given under my hand and seal this 13<sup>th</sup> day of November, 2020.

George Latimer County Executive

Office of the County Executive

Michaelian Office Building 148 Martine Avenue White Plains, New York 10601

Email: CE@westchestergov.com Telephone: (914)995-2900



George Latimer County Executive

November 13, 2020

Nicholas Calabro 24 Manchester Road, Apt. 4R Eastchester, NY 10709

Dear Nicholas,

It is my pleasure to appoint you to serve as a member of the Westchester County LGBTQ Advisory Board, effective today, Friday, November 13, 2020, pursuant to the Laws of Westchester County §277.1001. This appointment is for a term to expire on December 31, 2024.

Your appointment is subject to confirmation by the Westchester County Board of Legislators, but your service begins immediately. You must complete the attached Oath of Office and file it with the County Clerk prior to the next LGBTQ Advisory Board meeting, and provide this office with a copy within 30 days. Please contact Steve Bass of my office at (914) 995-2914 for the date, place, and time of the LGBTQ Advisory Board's upcoming meeting for your participation.

When you have filed your Oath of Office, a Resolution to confirm your appointment will be submitted to the County Board of Legislators. As part of the confirmation process, you may be called before the Board to be interviewed.

Pursuant to Local Law, as a member of a Westchester County Board and/or Commission, you are responsible for adhering to the requirements of our Code of Ethics, which includes the annual filing of a financial disclosure statement with the County Board of Ethics. A financial disclosure form is attached.

Warmest wishes for a successful tenure.

Very Truly Yours,

George Latimer Westchester County Executive

GL/wm

cc: Honorable Board of Legislators Steve Bass, Director of Intergovernmental Relations Joan McDonald, Director of Operations

Office of the County Executive

Michaelian Office Building 148 Martine Avenue White Plains, New York 10601

Email: ce@westchestergov.com Telephone: (914)995-2900

westchestergov.com

n\_a\_calabro@yahoo.com
 914.844.4558

## EDUCATION, CERTIFICATION, AND LICENSURE

The Commission for Case Management Certification: National Certification

. Nationally Certified Case Manager (CCM); certificate #4206736; expiration: 05.31.23

Hunter College School of Social Work, CUNY: Advanced Standing M.S.W.

- . Licensed Clinical Social Worker (LCSW); license #: 079282; expiration: 08.31.23; R privilege in progress
- . Seminar in Field Instruction (SIFI); certification effective January 2012; expiration: none

New York State Office of Alcoholism and Substance Abuse Services

. Certified Alcoholism and Substance Abuse Counselor-2 (CASAC-2); certificate #23899; expiration: 11.17.20

Lehman College, CUNY: Graduate of Lehman Scholars Program; B.A. in Social Work

## SKILLS AND EXPERIENCE

- . Individual and group clinical and data-based supervision.
- . Psychodynamic free-form and manualized clinical counseling and case management.
- . Utilization review using medical necessity criteria of proprietary materials, LOCADTR, ASAM, and Mihalik.
- . Harm Reduction counseling and recovery-oriented treatment practices, care coordination, and methodologies.
- . Evidence-based practices: Cognitive Behavioral Therapy, Motivational Enhancement/Interviewing Therapy.
- Oversight of clinical services in various residential settings: congregate transitional, OMH community, emergency transitional for homeless persons with HIV/AIDS, and DHS Drop-In Center for adults.
- · Operational and clinical preparation of facilities for local, state, and federal surveys and audits.
- . Individual, foundation and corporate fundraising including event-planning, legacy and planned giving.
- Grant writing and administration for contracts from CDC, DHS, DOH, OASAS, OMH, OPWDD, RW, SAMHSA, The AIDS Institute, and Westchester County local government units.
- . Creation and execution of corrective and preventive action plans for internal and external reviewing bodies.
- . Implementation of systems in support of CAHPS, CARF, CMS, H-BIPS and HEDIS/QARR measures.
- Continuous Quality Improvement and Quality Assurance development including units of sequential staff training, client satisfaction surveys and ongoing internal auditing of clinical charts and system processes.
- . Billing and treatment planning in accordance with NYS OMH Article 31 and OASAS Part 822 regulations.
- Create learning modules for, and train leadership staff on, integration of physical and behavioral healthcare in various practice settings.
- . Provide onsite technical assistance to primary care and urgent care physical health settings to collocate and embed behavioral health clinical staff and services.

## **EMPLOYMENT EXPERIENCE: FULL-TIME**

Dec. '14 - Present

Amida Care

Manhattan, NY

# Senior Director of Integrated Care (Jul '19 - Present)

. Responsibilities in addition to those listed below. Clinical and administrative leadership for Amida Care's Integrated Care Teams, Health Home unit, Ending the Epidemic grant, child and adult HCBS, and membership cohorts (HARP, Medically Fragile, and Foster Care). Create, project manage, and implement new electronic care-planning system with clinical leads and application development vendor (Salesforce/Silverline) focusing on social determinants of health. Implementation lead for NYS Medicaid transformation for children and adults. Quality management leadership for the Children's Advisory Committee, behavioral health measures related to HEDIS/QARR, value-based contracting, and call center operations. Create and supervise all staff training and internal programming for Integrated Care, Domestic and Gender-Based Violence, Child and Adolescent Health, and Behavioral Health Treatment and Crises. Academic Coordination for LIU and CUNY internships (BSW; MSW). Reports (45): six interdisciplinary teams of nurses (LPNs, BSN/RNs), social workers (including liaisons for children and adolescents receiving services for medical-fragility and foster care), pharmacy technicians, community health outreach; oversight of onsite and remote staff of vendors (behavioral health, claims processing).

## Director of Integrated Care and Health Homes (Jan '17 – Jun '19)

. Responsibilities in addition to those listed below. Clinical and administrative leadership for the Integrated Care Teams. Project management across multiple departments to integrate behavioral and physical health care systems of Amida Care, including quality management, administration, contracting, finance, member and provider services, and designated-claims vendors. Establishing individualized care oversight services for each provider site. Direct Reports (5). Indirect Reports (11).

# Nicholas A. Calabro, LCSW, CASAC-2, CCM, SIFI

• n\_a\_calabro@yahoo.com • 914.844.4558 •

## Assistant Director of HARP and Health Homes (Dec. '15 - Jan '17)

. Responsibilities in addition to those listed below. Centralize communication and documentation processes across staff of Amida Care, medical/surgical UM vendor (Monroe/Your Care), behavioral health vendor, and government-initiated programs (Health Homes, HCBS). Utilize NYS rosters, MAPP, and UAS data creating customized reports for internal staff, contracted lead Health Homes (11), and care management agencies (70). Conduct meetings with lead Health Homes. Represent Amida Care at NYS DOH, OMH, OASAS, OCFS, and OPWDD meetings, including all DOH Health Home subcommittees.

## Assistant Director of HARP (Dec. '14 - Dec '15)

. Administrative oversight of Amida Care's Health and Recovery Plan (HARP) including responses to the RFQ, development of audit tools, and writing policies, procedures, and workflows for clinical operations. Begin the integration of behavioral and medical/surgical health for HARP-eligible membership by creating, and overseeing, the HARP interdisciplinary care team. Incorporate behavioral health vendor (Beacon Health Options) into the Integrated Care Team model of care. Co-chair behavioral health subcommittees on quality and utilization management.

#### Feb. '14 - Nov. '14 **Beacon Health Options** Bronx, NY Manager of Clinical Operations

. Oversight of intensive case management, utilization review, and home-based therapy staff for Affinity Health Plan account. Manage daily office operations including clinical rounds. Organize compliance activities for Medicare and Medicaid. Review clinical and administrative appeals and denials. Assist in design of behavioral health products for all lines of business: NYS Affordable Healthcare Marketplace, Medicare, Medicaid, and Medicaid-HARP. Integrate pharmacy, medical and behavioral health care coordination, with Health Homes. Coordinate and track vendor, network/contract, and provider relations interface. Lead NCQA and URAC activities. Direct Reports (7): three utilization review clinicians, three case managers, and one transition of care coordinator. Indirect Reports (2): psychiatrists.

#### Jul. '12 - Feb '14 **UPMC: Community Care Behavioral Health** Pittsburgh, PA Quality Manager (Jan. '13 - Feb. '14)

. Provide continuous quality improvement for the New York State OMH/DOH/OASAS Regional BHO contract monitoring inpatient Behavioral Health (substance use rehabilitation and detoxification, mental health) in the Hudson River Region's sixteen counties of NYS. Compose quality reports for City and State review that identify quality and outcome indicators. Create audit tools for care management, clinical documentation and telephonic interchange. Projectmanage research on best practices for children prescribed clozapine. Prepare monthly and quarterly quality improvement reports. Coordinate and manage monthly Quality Committee meetings in collaboration with DOH/OMH. Assist DOH/OMH/OASAS in the design and delivery of targeted audits. Train providers and staff on best practices. Oversee complex data from multiple sources to monitor project performance, identify trends or problem areas, and develop and implement creative solutions to problem areas. Process Significant Member Incidents and Adverse Member Events. Direct Reports (16): twelve clinical care monitors and four customer service representatives. Interface with OPWDD for feedback on plans for NYS Medicaid transitions.

## Care Monitor (Jul. '12 - Jan. '13)

. Conduct telephonic clinical reviews (initial assessment, treatment planning/continued stay review, discharge/aftercare planning) for inpatient levels of behavioral health care for ages 5 years and older. Notify Health Homes of transition of care. Respond to crisis calls from inpatient providers and members. Attend case conferences and interagency meetings.

#### Nov. '10 - Jan. '12 **Project Hospitality: SAMHSA Outpatient Treatment** Staten Island, NY Program Director

Manage and execute agency's first federal social services grant from the Substance Abuse and Mental Health Services Administration (SAMHSA), including a \$350,000 budget. Provide supervision and oversight of Outpatient OASAS licensed clinic in absence of Senior Program Director. Write and submit all federal research/evaluation plans, quarterly and biannual reports, policy and other required documentation for grant and contract management. Recruit, hire, and provide weekly clinical and administrative supervision for four fully bilingual, credentialed clinical staff and two masters level social work students. Create and administer staff training curricula on motivational interviewing and cognitive behavioral therapies. Conduct clinically, linguistically and culturally competent individual and group harm-reduction counseling sessions as determined by client need. Oversee integrated care initiatives between FQHCs, community health clinics, and Project Hospitality's behavioral health clinicians across each site and various state-licensed residences. Direct Reports (8): one social worker, three alcohol and substance abuse counselors, two MSW students, one administrative assistant, and one psychiatrist.

Sexuality". Direct Reports (12): three social workers, one music	therapist, one occupational therapist, three occupational therapy
interns, one psychologist, one psychiatric nurse practitioner, one	psychiatrist and one pastor.

Provide direct mental health services including intake, assessment/evaluation, and individual Harm Reduction-oriented psychotherapy to persons 18 years and older in the following often overlapping communities of people self-identifying as: Gender-Nonbinary, HCV+, HIV+, homeless, IDU (injection drug users), LGBTQ, men who have sex with men, women who have sex with women, PWDD, sex workers, and substance users presenting without mental illness. Facilitate weekly support and psycho-educational groups on HIV/AIDS, Treatment Adherence, and various addictions/habits. Participate in agency research and evaluation activities. Conduct HIV Orasure Testing coverage & administer naloxone on an as needed basis. Direct

Regional Community Organizer for Marriage (Grant-funded, term-limited.)

. Outreach, mobilize, and secure allied communities of the Lower Hudson Valley on marriage equality for same-sex couples. Create a volunteer base of individual, family, and business marriage ambassadors for NYS marriage equality advocacy work. Create, staff and promote labor, faith-based and legal community events. Coordinate and attend in-district and Albany-based legislative meetings with constituents and elected officials. Facilitate monthly marriage ambassadors meetings and strategic planning sessions. Participate in area Pride events including organizing volunteers, tabling, and logistics.

May '04 - Oct. '05 The LOFT: The LGBT Community Center White Plains, NY Program Director

. Program management providing social, recreational, and cultural activities for LGBT persons 55 years and older. Complete all grant reports and budget modifications for county, statewide and foundation funding. Create educational materials and train providers, regional government officers, mainstream senior centers, and skilled nursing facilities. Provide counseling on internalized homophobia and sexual orientation disclosure as well as case management. Build and administer a comprehensive county-wide needs assessment survey on social, economic, health, and basic demographics. Data recording and analysis.

# EMPLOYMENT EXPERIENCE: PART-TIME, FEE-FOR-SERVICE, PER DIEM, TEMPORARY

Jan. '12 - Present The Child Center of New York: OMH Mental Health Clinic Woodside, NY Psychiatric Social Worker (Fee-for-Service) (Jun. '17 - Present; Jan. '12 - Jan '15)

. Provide short and long-term psychotherapeutic individual and group treatment for families with the primary patient aged 3 - 21. Complete Office of Mental Health treatment notes and reports, often using concurrent documentation, to appropriately generate billing for all treatment sessions. Supply case coordination for patients including screening/referral for on-site psychiatric and group services as well as health homes.

#### Jan. '17 - Dec. '19 Long Island University: Master of Social Work Program Brooklyn, NY Assistant Professor (Adjunct)

. Instruction for SWK 674 covering 14 different evidence-based therapies used with individuals and families surviving with addictions. A survey course reviewing the theoretical underpinnings of the approach, how it looks in practice, and research on efficacy. Through the use of peer-reviewed literature, and LIU's video database, the following are examples of approaches covered: harm reduction, CBT, contingency management, twelve-step facilitation, CRAFT, SBIRT, behavioral therapies, vocational counseling, and medication-assisted treatment.

# Nicholas A. Calabro, LCSW, CASAC-2, CCM, SIFI • n\_a\_calabro@yahoo.com • 914.844.4558 •

. Co-manage interdisciplinary, client-centered Harm Reduction Day Treatment Program for adults living with HIV/AIDS, mental illness, and chemical dependencies with Nursing Coordinator, Operations Coordinator and Administrator, including a \$4,500,000 budget. Collaborate with PRI Nursing Staff, Admission Coordinators, Directors of Social Services and COBRA Case Management Team to ensure patient safety, and reduce illicit substance use on-site of SNF. Prepare and participate in Department of Health surveys, including those conducted by AIDS Institute subdivision. Serve on the Performance

Village Care: Rivington House Skilled-Nursing Facility

Reports (11): case manager, mental health intern, and eight peer educators.

**Positive Health Project** 

Feb. '06 - Sept. '06 **Empire State Pride Agenda** 

Improvement Committee partnering with the Director of Quality Management for QA/QI. Act as Intake Social Worker, completing all initial diagnostic and psychosocial assessments. Facilitate short- and long-term psychotherapeutic or psychoeducational support groups: "Harm Reduction", "Addictions Support", "Living with Loss", "Anger Management", and "Positive

Mental Health Supervisor

Sept. '07 - Mar. '09 Social Worker

Apr. '09 - Sept '10

Manhattan, NY

Manhattan, NY

Manhattan, NY

# Nicholas A. Calabro, LCSW, CASAC-2, CCM, SIFI

• n\_a\_calabro@yahoo.com • 914.844.4558 •

# Apr. '12 – Jun. '12 Elmhurst Hospital: Pediatric/Adult Medical Emergency Elmhurst, NY Social Worker (Temporary) Elmhurst, NY Elmhurst, NY . Complete social work assessments, screenings and discharge planning for children, families, and adults in the Adult and Pediatric Emergency Department. Provide domestic violence, sexual assault, and child or elder abuse/neglect assessments and counseling to all patients presenting in the emergency room with relevant diagnoses. Collaborate with Emergency Room medical staff, various NYPD Precincts, Sexual Assault Forensic Examiner, and, when applicable, NYS Central Registry and NYC Administration for Children's Services. Conduct social work assessments, supportive counseling and case management in the Pediatric Primary Care Outpatient Clinic in concert with Interdisciplinary team. Aug. '11 – Jan. '12 MJHS: Homecare Division Social Worker (Fee-for-Service) Brooklyn, NY

. Conduct home visits in Staten Island, Queens, and Brooklyn assessing for home care services of children and adults. Administer manualized assessments, including adequacy of patient support system, and provide supportive counseling. Interpret and provide information about benefits, entitlements and community programs to patient and family.

### Nov. '08 – Nov. '11 Psychotherapy & Counseling Center Psychotherapist (Fee-for-Service)

• Provide short and long-term individual and family counseling across all age groups. Provide short and long-term psychotherapy to adults and couples. Maintain periodic appointments with the family and guardian(s) of clients to report on progress and screen parents for mental wellness and propensity for abuse or neglect. Practice Play Therapy with children to assess and treat PTSD and various intellectual and developmental disorders diagnosed in childhood. Participate in weekly clinical supervision and continuing education trainings on Play Therapy. Complete documentation and provide progress reports for government childcare staff, family court proceedings including separation/divorce, and CPS/ACS.

Nov. '08 – Oct. '10 Community Health Action of S.I.'s LGBT Community Center Staten Island, NY Mental Health Clinician (Grant-funded, Part-Time)

• Provide short-term psychotherapy and group work for self-identified LGBTQ persons 18 years and older. Assist the Coordinator of Mental Health Services to create service linkages with physical health and other behavioral health service providers on Staten Island. Create curriculum and screen for, as well as facilitate, psychotherapy groups on bereavement and coming out. Compose relevant case examples for grant reports and process data to maintain the grant's two year life cycle.

## Dec. '07 – Feb. '09 Goddard Riverside's Manhattan Outreach Consortium Manhattan, NY Weekend Overnight Team Leader (Part-Time)

• Drive Goddard Riverside's Street Outreach van and supervise a 2 person team conducting outreach throughout the entire borough of Manhattan above 59th Street. Conduct on-street intakes for the Manhattan Outreach Consortium's Department of Homeless Services (DHS) contracted housing program. Assess homeless individuals for severity of behavioral health diagnoses to coordinate referrals. Conduct 9.58 Mental Hygiene Law admissions. Record client information, using concurrent documentation, in DHS database. Communicate with Goddard Riverside and agencies of the Manhattan Outreach Consortium about client status; assist in carrying out service plans. Respond to 311 calls about homeless clients, as well as provide on-street crisis intervention often in conjunction with EMS & the NYPD. Give oral and written reports each shift.

# Jun. '07 - Aug. '07 CHEST: Center for HIV Educational Studies and Training Research Recruiter (Part-Time) Manhattan, NY

. Survey social/club scene patrons across the five boroughs for research studies from various funding streams on alcohol and drug use, sexual practices, and men who have sex with men. Distribute study information to potential participants in various bars and clubs, special events, bookstores, and circuit parties. Participate in The Drag Initiative to Vanquish AIDS (D.I.V.A.), a sexual health educational troupe performing at erotic expos and as review stand emcees for NYC's Pride March.

Jun. '07 – Aug. '07 Social Worker (Per Diem): Hired on a temporary basis after completion of Sept. '06 – May '07 Internship.

. Provide case management, crisis intervention, advocacy for financial assistance, supportive counseling for persons from every field in the entertainment industry. Periodically substitute for Intake Social Worker. Provide all of the above services for clients working through substance use and addiction, HIV/AIDS, domestic violence, and chronic mental illness. Co-facilitate two psycho-social therapy groups: "Recently Diagnosed with HIV" & "Men's HIV Support Group".

## **BOARD MEMBERSHIPS**

LGBTQ Advisory Board, Co-Chair: Westchester County Executive's Office.

Rego Park, NY

COUNTY OF WESTCHESTER OATH OF OFFICE
For Appointees to County Boards and Commissions
STATE OF NEW YORK ) ) ss.: COUNTY OF WESTCHESTER )
I, <u>NCHOLAS A. CALAGRO</u> do solemnly swear (or affirm) that I will support (Print or Type Name)
the constitution of the United States, and the constitution of the State of New York, and that I will
faithfully discharge the duties of the office of LGBTQ ADVISORY BOARD in and for the
County of Westchester, according to the best of my ability. Date: <u>1.2. /11./.2.2.2.0</u> (Signature)
Sworn to and subscribed before me this //e <sup>#</sup> day of <u>leawber</u> , <u>Jab Jo</u> . <u>Jab Jo</u> . <u>Jab MC Jab</u> (Signature) <u>Yotk M. Christofic</u> (Print or Type Name) <u>Mt Ary Public</u> (Title of Official Administering Oath)
(Title of Official Administering Oath) Nol O1CH022-ster County Qualified in Westchester County Commission Expires July 19, 2022

Mail original Oath of Office to Office to Andrew Ferris, Office of the County Executive, 148 Martine Ave., Room 916D, White Plains, NY 10601 for filing <u>within thirty (30) days</u> of the commencement of the term of office or the notice of appointment.