

Westchester County Taxi and Limousine Commission



ANNUAL REPORT 2024

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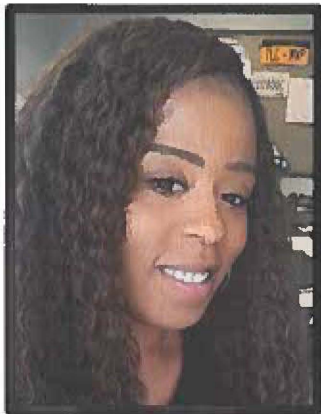
Leandra Eustache
Chief Executive Officer
Taxi and Limousine Commission



WESTCHESTER
COUNTY

Overview of the Taxi and Limousine Commission

The Westchester County Taxi & Limousine Commission (WCTLC) is responsible for overseeing the licensing and regulation of the for-hire industry in Westchester County. Its mission is to ensure safe and quality livery services for the riding public. The Commission is comprised of 11 members appointed by the County Executive and the Board of Legislators. The Chairperson/Chief Executive Officer is responsible for overseeing day-to-day operations and managing support staff. The Commission issues for-hire permits to drivers, vehicle owners and base station owners who have satisfied the Commission's application requirements which include drug test screening and criminal and driving history background checks.



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*Chairperson/Chief
Executive Officer*

The Department of Public Safety (DPS) is responsible for carrying out the Commission's enforcement. DPS police officers conduct safety and compliance checks, investigate complaints, assist with applicant screening, conduct prom safety details and patrol the roadways to ensure compliance with the County's For-Hire Vehicle Law and the Commission's Rules and Regulations. One important component of WCTLC enforcement is combating unlicensed for-hire activity which poses a significant risk to the public because unlicensed operators have unknown criminal backgrounds and driving histories and often lack for-hire liability insurance which leaves passengers with no recourse through insurance in

the event of an accident. WCTLC tickets issued by DPS police officers are heard at the Commission's administrative tribunal where fines and other penalties can be assessed by Administrative Law Judges. DPS police officers also assist the Commission with the recovery of outstanding fines through the Commission's Immobilization Program which allows for the immobilization of vehicles operated in the County where the vehicle's owner or operator has failed to pay outstanding fines owed to the Commission.

During prom season, WCTLC partners with the Office of Drug Abuse Prevention & Stop-DWI, DPS enforcement staff and area schools in a joint effort to ensure that Westchester students travel to prom

safely. This annual initiative includes setting up prom safety checkpoints near some of the County's most popular event venues. These dual purpose checkpoints are staffed by DPS police officers and administrative staff who stop vehicles that are headed to prom to ensure that students are not in possession of alcohol or illegal substances. For prom rides that are arranged through a car service, DPS police officers



also inspect driver and vehicle credentials to ensure that both are licensed by the Commission or another appropriate regulatory body. These checkpoints help ensure the safety of prom students and also help to combat illegal car service operators who take business away from licensed companies.

The Commission has also partnered with local governments and municipalities that have taken advantage of WCTLG's shared-service process for the licensing of taxi drivers. Through this program, driver applicants who wish to operate vehicles licensed by a local municipality are required to obtain a driver permit from WCTLG instead of the municipality. Local benefits include cost savings, decreased liability and passenger safety. To date, municipal taxi driver licensing by the WCTLG is utilized in the following municipalities: Bedford, Croton-on-Hudson, Dobbs Ferry, Irvington, Mt. Pleasant, Pleasantville, Port Chester, Tarrytown and Tuckahoe. WCTLG also shares reciprocity with other New York State jurisdictions including, New York City, Nassau County and Suffolk County.

Taxi and Limousine Commission 2024 Annual Volume Report

PERMITS ISSUED	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Total
Bases: New	0	4	4	0	4	2	0	0	0	1	3	0	18
Renew	14	13	20	17	18	19	21	13	20	27	25	16	223
TOTAL BASE PERMITS	14	17	24	17	22	21	21	13	20	28	28	16	241
Drivers: New	29	24	34	39	38	44	29	30	22	38	26	8	361
Renew	146	122	152	127	114	153	124	98	152	148	89	133	1,558
TOTAL DRIVER PERMITS	175	146	186	166	152	197	153	128	174	186	115	141	1,919
Vehicles: New	40	25	32	38	40	17	37	37	32	47	36	25	406
Renew	74	57	108	86	61	73	94	61	97	116	75	82	984
TOTAL VEHICLE PERMITS	114	82	140	124	101	90	131	98	129	163	111	107	1,390
PROMS	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Total
Total Prom Details	0	0	0	0	16	14	0	0	0	0	0	0	30
Total Schools	0	0	0	0	29	30	0	0	0	0	0	0	59
Total Students	0	0	0	0	5,435	5,483	0	0	0	0	0	0	10,918
Tickets Issued - Prom	0	0	0	0	785	786	0	0	0	0	0	0	1,571
ADJUDICATION/ ENFORCEMENT	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Total
Driver Denials	0	2	4	4	9	14	4	0	8	2	2	10	59
Driver Suspensions	0	1	1	4	0	0	4	4	4	5	2	10	35
Driver Revocations	0	0	0	0	0	0	0	0	0	0	2	1	3
Total Regulatory Actions	0	3	5	8	9	14	8	4	12	7	6	21	97
TLC Immobilized/Impounded	4	3	1	4	7	5	3	3	4	0	0	3	37
TLC Tickets Issued - WCPD	264	299	309	202	956	848	220	322	318	322	430	329	4,819
TLC Tickets Issued - Other PDs	2	0	0	0	0	0	6	2	2	1	0	0	13
Total Tickets Issued	266	299	309	202	956	848	226	324	320	323	430	329	4,832
Court Hearings	4	4	3	3	3	3	3	4	3	3	3	3	39
Cases Heard	434	437	357	300	300	242	569	717	579	473	430	481	5,319
Fitness Hearings / Appeals	2	1	1	3	3	3	2	1	0	0	0	2	18

Taxi and Limousine Commission 2024 Annual Revenue Report

REVENUE SOURCES	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Grand Total:
New and Renewal Bases fees	\$10,200	\$8,400	\$13,800	\$14,400	\$17,400	\$10,800	\$17,400	\$8,100	\$12,600	\$16,800	\$9,600	\$10,800	\$150,300
New and Renewal Drivers Fee	\$23,760	\$19,845	\$25,110	\$22,035	\$20,385	\$26,790	\$21,090	\$17,310	\$24,090	\$25,380	\$15,825	\$24,435	\$266,055
New and Renewal In County Vehicles	\$32,050	\$22,275	\$39,875	\$36,000	\$29,835	\$25,800	\$38,100	\$25,500	\$37,635	\$47,400	\$30,000	\$28,200	\$392,670
New and Renewal Out of County Vehicles	\$1,950	\$1,750	\$1,925	\$1,650	\$275	\$1,100	\$825	\$3,575	\$550	\$1,375	\$3,025	\$3,300	\$21,300
New and Renewal Muni Car	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
LiveScan Fingerprinting	\$2,880	\$2,250	\$3,150	\$3,150	\$3,690	\$3,690	\$2,970	\$2,970	\$2,430	\$3,690	\$2,700	\$2,340	\$35,910
Late Fees	\$2,400	\$2,250	\$2,475	\$2,850	\$1,950	\$2,475	\$2,775	\$2,100	\$1,550	\$2,025	\$1,575	\$2,250	\$26,675
Transfer Fees	\$675	\$900	\$1,200	\$1,050	\$750	\$675	\$450	\$750	\$1,050	\$525	\$225	\$375	\$8,625
Affiliation Fees	\$0	\$0	\$150	\$0	\$0	\$75	\$150	\$0	\$0	\$0	\$75	\$0	\$450
Medical Waiver Fees	\$1,000	\$1,100	\$900	\$2,000	\$200	\$600	\$1,700	\$100	\$800	\$500	\$500	\$700	\$10,100
Replacement Fees	\$450	\$300	\$375	\$525	\$150	\$225	\$150	\$0	\$75	\$75	\$0	\$75	\$2,400
Reinstatement Fees	\$150	\$225	\$75	\$225	\$150	\$150	\$75	\$75	\$225	\$375	\$225	\$225	\$2,175
Refiling Fees	\$225	\$0	\$0	\$75	\$300	\$225	\$375	\$810	\$150	\$300	\$0	\$225	\$2,685
Fines	\$27,775	\$42,570	\$49,350	\$52,575	\$51,615	\$37,005	\$45,630	\$62,877	\$70,567	\$50,326	\$43,265	\$49,795	\$583,350
Grand Total:	\$103,515	\$101,865	\$138,385	\$136,535	\$126,700	\$109,610	\$131,690	\$124,167	\$151,722	\$148,771	\$107,015	\$122,720	\$1,502,695